



When to Avoid Hiring a Tile Installer: 10 Warning Signs

- 1** You can't verify the name, address, phone number and other credentials of the installer.
- 2** You feel pressure to pay upfront, or in cash and without a contract.
- 3** You are offered a tile installation price that is "too good to be true."
- 4** You can't obtain references and/or you can't reach any of the references.
- 5** When you ask questions, you receive answers that are uninformative or vague.
- 6** You consistently have trouble reaching the contractor.
- 7** You feel that the tile installer is not listening to you and your requirements for the project.
- 8** You cannot see previous projects either in person, via the installer's website or through a presentation book of photos.
- 9** You see bad reviews online for the installer.
- 10** You cannot confirm that the Tile Installer is a Certified Tile Installer (CTI) or has at least two years of verifiable experience as the lead installer setting ceramic tile on a full-time basis.